

Westbank
Farm House Rise, Exminster
Devon, EX6 8AT
03456 434 435
www.devoncarers.org.uk
Info@devoncarers.org.uk



Date as postmark

Dear Carer,

Welcome to Devon Carers

We are writing to you as you have recently been referred to Devon Carers to see what support is available to you in your unpaid caring role. You may have referred yourself, or been referred by a professional, such as your GP, DPT, hospital or Social Services (Care Direct), or a family member or friend with your consent.

We have added your details to our database which entitles you to our universal services and quarterly magazine. If contact has been requested, we will try to get in touch using the details provided, but please be aware that we are unable to leave a message until we have your consent to do so.

In the meantime, we have enclosed a Carers Information Booklet which explains the support available to adult carers of adults in Devon County Council area, the Emergency Plan (inc. Alert Card application form) and Carer Passport. More information is available from our website www.devoncarers.org.uk

If you want to access any of the services listed or if you are struggling with your caring role and would like to discuss more support, please contact us using either the online webchat, email info@devoncarers.org.uk or call our helpline on 03456 434 435. The Helpline is open Monday – Friday 8am-6pm and Saturday 9am-1pm.

Your information will only be shared with 3rd party organisations where this is needed to provide with the support or services agreed. For further information please refer to our Privacy Policy on our website, paper copies are available on request.

If you have changed your mind or your situation has changed and want to be removed from our records, please just let us know.

Kind Regards

The Devon Carers Team

www.devoncarers.org.uk | 03456 434 435

Calls to 0345 numbers cost no more than to geographic numbers (01 or 02) and must be included in inclusive minutes and discount schemes in the same way by your service provider. Devon Carers is a service delivered by Westbank.

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